

STATE OF INDIANA)
) SS:
COUNTY OF MARION)

BEFORE THE INDIANA
COMMISSIONER OF INSURANCE

CAUSE NO.: 17027-BB18-0306-001

IN THE MATTER OF:)
)
Kandra N. Hanchar)
2801 Bertholet Blvd. Ste. 101)
Valparaiso, IN 46383)
)
Respondent.)
)
License Number: 837446)
)
Type of Agency Action: Enforcement)

FILED

JUL 06 2018

STATE OF INDIANA
DEPT. OF INSURANCE

FINDINGS OF FACT AND REVOCATION ORDER

WHEREAS, Kandra Hanchar ("Respondent") is a licensed bail bond agent holding license number 837446;

WHEREAS, on May 31, 2018, a Statement of Charges was filed against Respondent alleging violations of Indiana Code §§ 27-10-3-8(a)(2), 27-10-3-8(a)(4), and 27-10-3-8(a)(5);

WHEREAS, pursuant to Indiana Code § 27-10-3-9, Respondent was provided written notice of the charges against her the same day as filing, via Respondent's mailing address and email address of record;

WHEREAS, notice of the charges against Respondent was also provided to the insurer represented by Respondent;

WHEREAS, Respondent's license was suspended on June 13, 2018, pursuant to Indiana Code § 27-10-3-9(a);


WHEREAS, Indiana Code § 27-10-3-9(b) provides, in part, that if after the expiration of ten (10) days and within twenty (20) days after the expiration of the ten (10) days, the bail agent fails to make a written response to the charges, the Commissioner shall suspend or revoke the license of the bail agent;

WHEREAS, more than thirty (30) days have elapsed since the Department filed its Statement of Charges and provided written notice of the charges to Respondent; and

WHEREAS, Respondent has not made a written response to the charges against her as of July 2, 2018.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's license number 837446 is hereby revoked, effective immediately.

ALL OF WHICH IS ORDERED the 6 day of July, 2018.


Stephen W. Robertson, Commissioner
Indiana Department of Insurance

Copies to:

Kandra N. Hanchar
2801 Bertholet Blvd. Ste. 101
Valparaiso, IN 46383

Larry W. Rogers
2801 Bertholet Blvd, Ste 301
Valparaiso, IN 46383

Erica J. Dobbs, Attorney
ATTN: Corey Johnson, Investigator
Indiana Department of Insurance
311 W. Washington St. #103
Indianapolis, IN 46204-2787

STATE OF INDIANA)
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BEFORE THE INDIANA
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Kandra N. Hanchar)
2801 Bertholet Blvd. Ste. 101)
Valparaiso, IN 46383)
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Respondent.)
)
License Number: 837446)
)
Type of Agency Action: Enforcement)

FILED

JUN 13 2018

STATE OF INDIANA
DEPT. OF INSURANCE

FINDINGS OF FACT AND SUSPENSION ORDER

WHEREAS, Kandra Hanchar ("Respondent") is a licensed bail bond agent holding license number 837446;

WHEREAS, on May 31, 2018, a Statement of Charges was filed against Respondent alleging violations of Indiana Code §§ 27-10-3-8(a)(2), 27-10-3-8(a)(4), and 27-10-3-8(a)(5);

WHEREAS, pursuant to Indiana Code § 27-10-3-9, Respondent was provided written notice of the charges against her the same day as filing, via Respondent's mailing address and email address of record;

WHEREAS, notice of the charges against Respondent was also provided to the insurer represented by Respondent;

WHEREAS, Indiana Code § 27-10-3-9(a) provides, in part, that if after investigation the Commissioner determines that a licensed bail agent has been guilty of violating any of the laws of this state relating to bail bonds, the Commissioner shall, upon ten (10) days notice in writing


to the bail agent and the insurer represented by the bail agent, suspend the license of the bail agent unless on or before the expiration of the ten (10) days the bail agent makes a written response to the Commissioner concerning the charges;

WHEREAS, ten (10) days have elapsed since the Department filed its Statement of Charges and provided written notice of the charges to Respondent; and

WHEREAS, Respondent has not made a written response to the charges against her as of June 11, 2018.

IT IS THEREFORE ORDERED BY THE COMMISSIONER that Respondent's license number 837446 is hereby suspended, effective immediately.

ALL OF WHICH IS ORDERED the 13 day of June, 2018.


Stephen W. Robertson, Commissioner
Indiana Department of Insurance

Copies to:

Kandra N. Hanchar
2801 Bertholet Blvd. Ste. 101
Valparaiso, IN 46383

Larry W. Rogers
2801 Bertholet Blvd, Ste 301
Valparaiso, IN 46383

Erica J. Dobbs, Attorney
ATTN: Corey Johnson, Investigator
Indiana Department of Insurance
311 W. Washington St. #103
Indianapolis, IN 46204-2787

STATE OF INDIANA)
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COUNTY OF MARION)

BEFORE THE INDIANA)
) SS:
COMMISSIONER of INSURANCE)

CAUSE NO.: 17027-BB18-0306-001

IN THE MATTER OF:)

Kandra N. Hanchar)
2801 Bertholet Blvd. Ste. 101)
Valparaiso, IN 46383)

Respondent.)

License Number: 837446)

Type of Agency Action: Enforcement)

FILED

MAY 31 2018

STATE OF INDIANA
DEPT. OF INSURANCE

STATEMENT OF CHARGES

The Enforcement Division of the Indiana Department of Insurance ("Department"), by counsel, Erica J. Dobbs, pursuant to the Indiana Administrative Orders and Procedures Act, Indiana Code § 4-21.5 *et seq.* and Indiana Code § 27-1-15.6-12, files its Statement of Charges against Kandra N. Hanchar ("Respondent"), as follows:

FACTS

1. Respondent is a licensed bail bond agent, holding license number 837446 since September 5, 2012.
2. On or about February 22, 2018, Respondent collected five hundred dollars (\$500) from a client ("Complainant") for purposes of securing a bail bond.
3. At the time Respondent collected the five hundred dollar (\$500) bail bond amount from Complainant, Respondent also collected a two hundred dollar (\$200) "service fee."
4. Respondent did not execute the bail bond, and Complainant contracted with a different bondsman to execute the bail bond at issue.

5. Despite not executing the bond, Respondent refused to refund the seven hundred dollars (\$700) she had received from Complainant.
6. Specifically, Respondent sent a text message to Complainant stating that the seven hundred dollars (\$700) was “payment...to get information” and “not for the bond.”
7. Respondent further stated the “service fee...and an extra hundred” would not be returned.
8. On or about March 1, 2018, after Respondent learned of the complaint filed with the Department, Respondent refunded the money in full to Complainant.

CHARGES

COUNT I

1. Averments 1 through 3 and 6 are incorporated fully herein by reference.
2. Indiana Code § 27-10-3-8(a)(2) states, in part, that the Commissioner shall revoke a bail agent’s license for violating any laws of this state in the course of dealing under any license issued the licensee by the Commissioner.
3. Respondent’s conduct is a violation of Indiana Code § 27-10-4-2(a)(5) which states, in part, that a bail agent may not accept any property from a principal except the premium, bail bond filing fee (when applicable), and transfer fee (when applicable).

COUNT II

1. Averments 1 through 3, 5, and 8 are incorporated fully herein by reference.
2. Respondent’s conduct is a violation of Indiana Code § 27-10-3-8(a)(4), which states, in part, the Commissioner shall revoke a bail agent’s license for misappropriation, conversion, or unlawful withholding of money belonging to insurers or others and received in the conduct of business under any license issued to the licensee by the Commissioner.

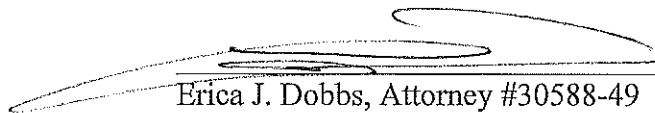
COUNT III

1. Averments 1 through 8 are incorporated fully herein by reference.
2. Respondent's conduct is a violation of Indiana Code § 27-10-3-8(a)(5) which states, in part, that the Commissioner shall revoke a bail agent's license for using fraudulent or dishonest practices in the conduct of business under any license issued to the licensee by the Commissioner.

WHEREFORE, pursuant to Indiana Code § 27-10-3-9, the Enforcement Division of the Indiana Department of Insurance, by counsel, Erica J. Dobbs, hereby gives notice to Respondent of the charges against her and respectfully requests that the Commissioner:

1. Suspend Respondent's license ten (10) days after the filing of these charges if no written response is received from Respondent;
2. Revoke Respondent's license thirty (30) days after the filing of these charges if no written response is received from Respondent; and
3. Set the matter for hearing if Respondent files a written response to these charges within thirty (30) days of the charges being filed.

Respectfully submitted,




Erica J. Dobbs, Attorney #30588-49
Enforcement Division

Indiana Department of Insurance
Enforcement Division
311 West Washington Street, Suite 103
Indianapolis, Indiana 46204-2787
Telephone: (317) 234-5887
Facsimile: (317) 232-5251

CERTIFICATE OF SERVICE

I certify that a copy of the foregoing has been served upon the following Respondent by United States first class mail, postage prepaid, this 31st day of May, 2018.

Kandra N. Hanchar
2801 Bertholet Blvd, Ste 101
Valparaiso, IN 46383


Erica J. Dobbs, Attorney # 30588-49
Attorney, Enforcement Division